

Charity Care / Financial Relief (Patient Handout)

We may be able to help reduce or remove the McLean Tysons Orthopedic Surgery Center (MTOSC or Surgery Center) facility charges for medically necessary outpatient surgery if you meet certain income guidelines and cannot pay your bill in full.

Who can apply

- Patients who are uninsured or underinsured.
- Patients who meet household income guidelines based on the Federal Poverty Level (FPL).
- You must provide requested information so we can verify eligibility (see “What you may need to provide”).

How much help is available

- If your household income is at or below **200% of FPL**, the Surgery Center’s facility charges for medically necessary outpatient surgical services may be **free of charge** (based on this policy).
- If your household income is **above 200% of FPL**, you will not be asked to pay more than the amount your household income exceeds 200% of FPL (as determined by our guidelines).

What this program covers (and does not cover)

- **Covered:** medically necessary **outpatient surgical procedures** performed at the Surgery Center (facility charges only).
- **Not covered:** professional fees (such as surgeon/physician and anesthesiologist charges).
- **Not eligible:** physicians and their immediate family members.

What you may need to provide

- Proof of household income (examples: most recent tax return, W-2, recent pay stubs, Social Security/disability/retirement statements, unemployment benefits, rental income, alimony/child support, investment/annuity payments, etc.).
- Other documents we may request verify eligibility (for example: bank statements, written wage verification from an employer, or verification from a government agency).
- If applicable, information about possible third-party coverage related to an accident (for example: accident reports and auto insurance information).
- The Surgery Center may also consider any other non-income financial resources and third-party support in evaluating the patient’s eligibility.

How to apply

1. **Ask for an application** (available through the Surgery Center) or request help at any time—at the time of service, during billing, or during collections.
2. **Complete the application** and send the requested documents to the address below.
3. **Return requested information within ten (10) business days** of our request (please respond completely and truthfully).
4. **If asked, apply for Medicaid or other government coverage** you may qualify for.

Where to send documents:

McLean Tysons Orthopedic Surgery Center
Dept 3800
PO Box 986524
Boston, MA 02298-6524

Questions relating to Charity Care and Financial Relief can be directed to 833-360-9246 option 2.

Need help or an interpreter?

We can help you complete the application if you need assistance because of disability, reading/writing concerns, or language needs.

Other:

1. In the event that you later qualify for any benefit, receive any judgment intended to pay for healthcare services, (including settlements of lawsuits for injuries that resulted in the need for the applicable surgery) or are due to receive any refund, you shall be required to promptly repay the Surgery Center up to the amount of support provided to you under its financial assistance program.
2. MTOSC reserves the right not to process any application, if in the exercise of good faith, it reasonably believes that the information provided to it or the documents presented are false, fraudulent, or otherwise improper.